



Exabytes Group

Company Profile

GROW Digital

About Exabytes

Exabytes empowers businesses to embrace AI and accelerate digital growth by providing **Reliable, Accessible, Scalable, and AI-driven** (RASA) cloud solutions. With end-to-end digital transformation support – from **AI Hosting, Business App, Commerce, Digital to Enterprise Solutions** (ABCDE) – Exabytes aims to transform one million businesses to GROW Digital by 2030 through trusted expertise and world-class solutions.

Mission

GROW Digital

Vision

- A Company that will GROW at least 108 Years.
- An Ecosystem for Businesses to GROW Easily.
- A Platform for People to Learn, Work, GROW & Play.

AI Hosting
Business App
Commerce
Digital
Enterprise

Solutions

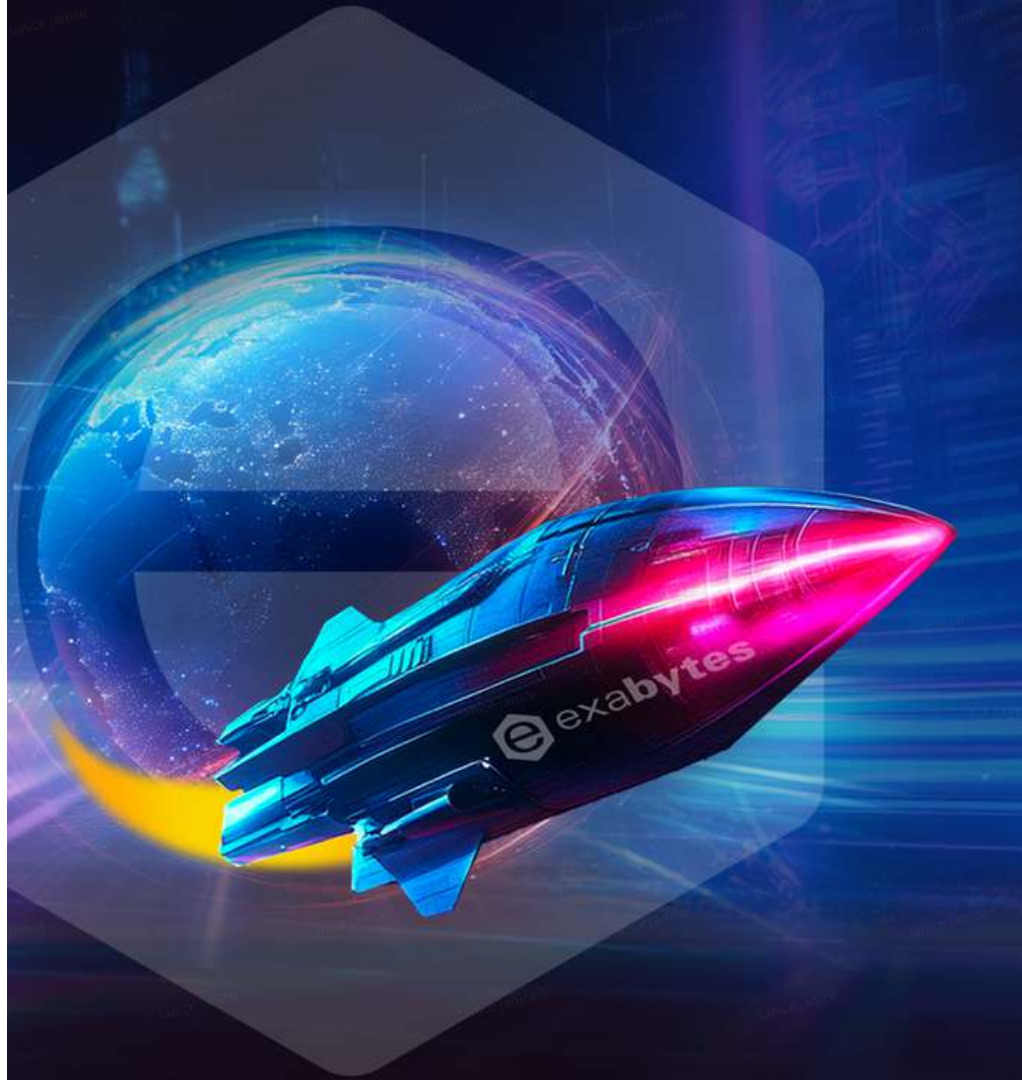
Company Mission

GROW Digital 数智增长

Mission Statement

With **Reliable, Accessible, Scalable and AI-driven (RASA)** digital solutions, Exabytes accelerates business growth in the digital economy. Our goal is to empower one million businesses to GROW Digital through a trusted digital expert, delivering world-class excellence.

凭借可靠、可及、可扩展及人工智能驱动（RASA）的数字解决方案，Exabytes 加速企业在数字经济中的增长。我们的目标是通过值得信赖的数智专家，赋能一百万家企业实现数码化成长，持续提供世界一流的卓越服务。





AI Hosting, Business App, Commerce, Digital & Enterprise

We Power Over

160,000

Businesses Worldwide

AI Hosting, Business App, Commerce, Digital & Enterprise Solutions



3D

Solutions

Digitisation

D1

Transfer from analog to digital

AI Domain Name
AI Web Hosting
Email Hosting
VPS, Server, Colo
Ecommerce Design
Instant Website

Digitalisation

D2

To improve business process or operations via digital

Microsoft 365	FreshDesk (Helpdesk)
Google Workspace	FreshChat (Chatbot)
Lark	FreshSales (CRM)
Digital Marketing	FreshService (ITSM)
(Google, FB, SEO, etc)	SEO tool
Bulk SMS	HeyLink
Email Marketing	Website Builder

Digital Transformation

D3

New business model, business system based on digital

VMware	eCloud
AWS	eSecure
Veeam	eBackup & DRaaS
Exabytes New Retail Solution	eCloudApp
Managed Ecommerce	

CyberSecurity

Acronis CyberProtect | SSL Certificate | Email Spam Filtering | Sucuri Website Security | Cloudflare

Managed Services

Business Entities



From startups to enterprises, Exabytes is dedicated to empowering your digital transformation with tailored solutions every step of the way.

AI Hosting

Host your website on secure, high-performance servers with AI-enhanced tools such as AI Website Builder, AI Writing Assistant, and AI Image Generator, helping you launch your online presence quickly and efficiently.



Business App

Increase business efficiency and collaboration using integrated applications such as email hosting, CRM, helpdesk, chat tools, and productivity suites that simplify workflows and support business growth.



Commerce

Build and grow your online store with intuitive e-commerce platforms and support tools, designed to connect offline and online experiences and drive retail sales growth with centralised data and engagement.



Digital

Your one-stop solution for SEO, digital advertising, AI SEO, content strategy, analytics and campaign optimisation that helps brands reach and engage their audiences effectively online.



Enterprise

Comprehensive enterprise-grade services including cloud infrastructure, cybersecurity, managed services, and digital transformation support tailored for large organisations and complex business needs.





A Trusted Brand For Every Business

Founded in 2001, Exabytes empowers businesses to embrace AI and accelerate digital growth by providing **Reliable, Accessible, Scalable, and AI-driven (RASA)** cloud solutions. Through integrated AI tools, data analytics, and automation services, Exabytes enables over 160,000 businesses worldwide to enhance customer experience, streamline operations, and make smarter business decisions. With end-to-end digital transformation support – from **AI Hosting, Business App, Commerce, Digital to Enterprise** solutions (ABCDE) – Exabytes drives business success across Southeast Asia, aiming to transform one million businesses to GROW Digital by 2030 through trusted expertise and world-class solutions.



160,000 + SME,
Enterprise Clients



Profitable,
Sustainable Business
Since 2001.



410,000 + Domains,
More Than 3000
Servers



#1 Market Share in
Malaysia, Singapore,
Indonesia.



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Host your Server in our Advance Data Centre

Our data centres are constantly under 24/7/365 monitoring by our highly experienced technical team.

Malaysia & USA

| Data Centres Zone



Central Zone A

DC Name: AIMS Menara
AIMS, Changkat Raja Chulan,
50200 KL

Central Zone B

DC Name: CJ1 Jalan Cyber
Point 4, Cyber 8, 63000
Cyberjaya

Northern Zone

DC Name: PGIX Suntech
Tower, 11950 Bayan Baru,
Penang

Denver, USA

DC Name: Denver Tech Centre
Greenwood Village, CO, USA

Singapore & Indonesia

| Data Centres Zone



Singapore

RACKS CENTRAL 1
23 Tai Seng Dr, Singapore 535224

Indonesia 1

Biznet Technovillage
Jl. Riverside Golf Club No.1, Bojong
Nangka, Kec. Gn. Putri, Kabupaten
Bogor, Jawa Barat 16965, Indonesia

Indonesia 2

NEX @ Cyber2
Cyber 2 Tower 2nd Floor,
JL .HR Rasuna Said X5 No.13, South
Jakarta City, Jakarta 12950, Indonesia

A futuristic blue and purple train or rocket is shown moving through a tunnel. The tunnel is illuminated with glowing neon lights in shades of blue and purple. The train has the 'exabytes' logo on its side. The overall scene is dynamic and high-tech.

 **exabytes** | GROW Digital

Awards and Achievements



We are ISO/IEC 27001:2022 Certified

Sirim QAS International certifies the implementation of an Information Security Management Systems complying with:

ISO/IEC 27001:2022

Information security, cybersecurity and privacy protection – Information security management system – Requirements

Scope of Certification

Information Security Management System (ISMS) for provisioning, managing and maintenance of Security Operation Centre (SOC)



We are ISO27001 : 2022 Certified

- Information Security
- Security Techniques
- Information Security Management System



CERTIFICATE

SIRIM QAS International hereby certifies that

EXABYTES NETWORK SDN. BHD.
DATA CENTER
LEVEL 7, MENARA AIMS
CHANGKAT RAJA CHULAN
50200 WILAYAH PERSEKUTUAN KUALA LUMPUR
MALAYSIA

has implemented an Information Security Management Systems complying with

ISO/IEC 27001:2022
Information security, cybersecurity and privacy protection – Information security management systems – Requirements

Scope of Certification

INFORMATION SECURITY MANAGEMENT SYSTEM FOR THE SERVICE OPERATIONS OF DATA CENTRE MANAGED SERVICES AND CLOUD SERVICES.

THIS IS IN ACCORDANCE WITH STATEMENT OF APPLICABILITY: VERSION 1.7, 2 JULY 2025

THE CLOUD SERVICES CONFORMANCE TO CODE OF PRACTICE FOR INFORMATION SECURITY CONTROLS BASED ON ISO/IEC 27017:2015.

THIS IS IN ACCORDANCE WITH STATEMENT OF APPLICABILITY: VERSION 1.3, 2 JULY 2025

Certification structure = Multi-site
Total number of sites including main site = 3.

Issue date : 18 November 2025
Original certification date : 14 October 2020
Expiry date : 13 October 2026
Certificate no. : ISMS 00359



Ts. Md. Adha bin Katni @ Rahmat
Chief Executive Officer
SIRIM QAS International Sdn. Bhd.

SIRIM QAS INTERNATIONAL SDN. BHD.
(C.N. No. 10962152781 (411331-A))
1, Persiaran Chini, Marston
Sekilau 2, P.O. Box 1025
42700 Skudai, Johor
Malaysia
Tel : 60-3-55441900
RFD/0000-0019-000-00119
http://www.malaysianstandard.com.my

This certificate is granted subject to the terms and conditions as stated in the Certification Agreement.



We are PCI-DSS Certified

The PCI Data Security Standard is used by all major card brands as the common security standard for their compliance programs. Brands and programs include,

- VISA USA - (CISP - Cardholder Information Security Program)
- VISA International - (AIS - Account Information Security)
- MasterCard Worldwide - (SDP- Site Data Protection)
- American Express - (DSOP -Data Security Operating Policy)
- Discover Network - (DISC - Discover Information Security and Compliance)
- JCB - Fully supports the PCI DSS mandate





We are IQNET Certified

SIRIM QAS International certified EXABYTES NETWORK SDN. BHD. with an IQNET recognition. We have implemented and maintained an Information Security Management Systems for the following scope: Information Security Management System (ISMS) for provisioning, managing and maintenance of Security Operation Centre (SOC).





We are SOC 2 Type 2 Certified



**SOC 2
TYPE II
CERTIFIED**

Report on Exabytes Network Sdn Bhd's Description of its Network Cloud Infrastructure System and on the Suitability of the Design and Operating Effectiveness of its Controls Relevant to Security, Availability, and Confidentiality.

System and Organisation Controls
SOC 2 Type 2 Report

For the period:
October 01, 2024, to September 30, 2025

We are VMware Cloud *VERIFIED*

vmware®
CLOUD
VERIFIED



VMware Cloud Provider Partners are delivering VMware Cloud Infrastructure in services worldwide with the VMware Cloud Verified designation. Using Cloud Verified services, you get the most out of your cloud investment.

Our cloud services are powered by VMware Cloud Infrastructure technologies including VMware vSphere, vSAN, and NSX.



We are AWS Certified

SysOps Administrator Solutions Architect



AWS Certified SysOps Administrator Associate have demonstrated the ability to migrate on-premises workloads to AWS and monitor, scale, and secure systems on the AWS platform. By engaging an AWS certified provider, be rest-assured that you'll be guided through on implementing best practices for cloud operations.

And, AWS Certified Solutions Architect Associate have demonstrated the ability to build secure and robust solutions using architectural design principles based on customer requirements. AWS Certified Solutions Architect Associate can strategically design well-architected distributed systems that are scalable, resilient, efficient, and fault-tolerant.

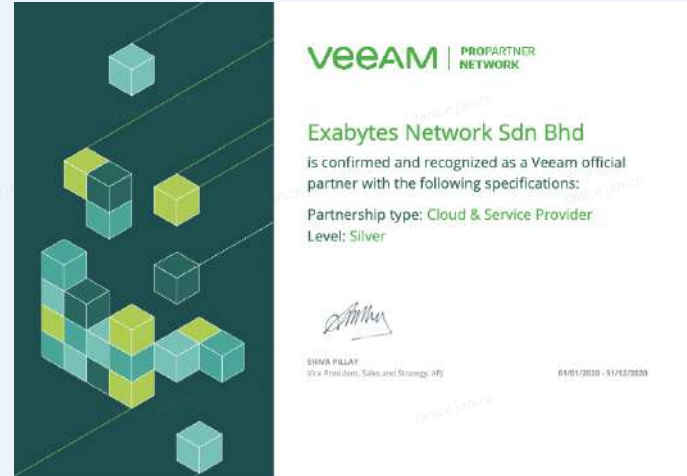


We are Veeam Cloud & Service Provider

Veeam's Accredited Service Partner program (VASP) identifies a selected list of current* Veeam ProPartners, system integrators and IT consultants who possess the technical skills to deliver value-added and reliable professional services for Veeam product portfolio implementations. Leverage on our expertise to boost your profitability with yet another route to market deploying and implementing Veeam solutions, helping your customers in their data centre transformation journey.

VEEAM

Cloud & Service Provider
Silver



Our Awards & Achievements



LARK 2026 Outstanding Revenue Performance Award



Putra Aria Brand Awards 2025 / 2024 - Cameras, IT and Office & Business Equipment (Bronze Winner)



Star Role Model 2025 PUMM Role Model Recognition 2025



AWS Malaysia Pioneers Cup (Bronze Award)



Certificate of Appreciation: AWS Focus APEX Partner



Internet Alliance Tech Industry Award 2024 - Cloud Solutions (Gold Winner)



PIKOM Digital Excellence Awards 2024 - High Growth Cloud Service Provider



AWS Advanced Tier Services Partner



AWS AGPL Prospecting League - Country Top Partner Award



Local Champion Company in 2023 - Exabytes



Top 10 Most Successful Cloud Service Providers - Exabytes Group



IET Malaysia Industry Excellence Platinum Award 2022



Top 10 Sooncorrs in Malaysia 2022



ISO/IEC 27001 Certified By SIRIM QAS International



Payment Card Industry Data Security Standard (PCI DSS) Certification



Awarded Microsoft Solutions Partner for Modern Work



#CyberFit Loyalty Award



No. 1 Website Builder in Malaysia



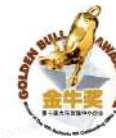
VMware Cloud Verified



Sin Chew Business Excellence Awards 2014



CPanel Authorized Partner NOC



The Golden Bull Award 2007, 2008, 2011, 2012



Industry Excellence Awards 2011



Deloitte Technology Fast500 Asia Pacific 2009



Malaysia HR Awards 2008-09



SME Rising Stars Award 2008



The Star Business Awards (SOBA)



Top 50 Enterprise Awards Malaysia 2007



The 6th. Asia Pacific International Honesty Enterprise



Synergy Award 2007 By Action Coach



100 Most Dynamic Web Hosting Companies 2002, 2003, 2004-2005



SME Can Now Go Online Quickly and Easily!



High Rating in Top/Largest Web Hosting Directory



The Web Hosting Power House of South East Asia?

When We Say Premium Support, We Mean It!



24x7 support via Email, Live Chat, and Remote Access Help **



**Terms and Conditions Apply



 **exabytes** | GROW Digital

Our Partners

We are proud partners of





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Our ESG Initiatives



ESG | Doing our part for society



Promote Sustainability in the Environment

Exabytes maintains an annual tree planting exercise named “Let’s Plant A Tree” where we are committed to plant 1,000 trees each year to nurture a healthy environment and a safe habitat for everyone.



Corporate Social Responsibility

At Exabytes, our passion is not only to grow businesses digitally, but we place a big part of our yearly activities giving back to the community, be it through education, sponsorships, knowledge-sharing and/or nurturing the younger generation.



Practice Governance Internally & Externally

The education and enforcement on anti-bribery and anti-corruption within the company is a subject strictly abide to and practised amongst employees. Newly joined team members will be taken through a proper brief and quiz to ensure a good level of understanding for all.



ESG | Activities



Environment

- Let's Plant A Tree
- Paperless practise
- Prioritising digital options



Social

- Accelerate Women Entrepreneurship with Exabytes (AWEWE)
- Digitalise Penang for Youth
- #ExabytesWeCare sponsorship
- Exabytes TechCamp
- Exabytes Blood Donation Drive
- Foodbank.Digital



Governance

- Transparency of Accounts
- Anti-bribery and corruption
- Code of conduct
- Personal data protection
- Corporate control



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Products & Services for every stage

AI Hosting

Power your website with intelligence.

- AI Website & Content Tools
- Local-based Hosting
- Secure & Reliable Infrastructure

AI Hosting | Power your website with intelligence



cPanel Hosting

User-friendly Linux hosting powered by cPanel for easy management. Enhanced with AI tools to help you deploy, manage and optimise your website effortlessly.

WP Hosting

Optimised hosting for WordPress websites with faster performance, improved security and AI-assisted site setup, making it ideal for blogs, business sites and content-driven platforms.

Business Hosting

High-performance hosting designed for growing businesses, offering greater resources, stability and scalability to support multiple websites, higher traffic and mission-critical operations.

AI Website & Content Tools

Launch faster with AI Website Builder, AI Writing Assistant and AI SEO tools that simplify content creation, site design and search optimisation—no technical expertise required.

Secure & Reliable Infrastructure

Enterprise-grade security, regular backups and high uptime assurance keep your website protected while ensuring smooth performance as your business grows.

Local-based Hosting

Deploy your website on strategically located servers in Malaysia, Singapore and Indonesia, ensuring faster performance, regulatory alignment and dependable local technical support.





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Products & Services for every stage

Business App

Work Smarter, Collaborate Better.

- **Productivity Suite**
- **Customer Engagement Tools**
- **Workflow & Collaboration App**



Productivity Suite

Empower your teams with trusted productivity tools, enabling seamless collaboration through professional email, cloud storage, document sharing and real-time communication.

Business Email Solutions

Professional, secure and reliable business email hosting that builds credibility, protects communications and keeps your teams connected anytime, anywhere.

Customer Engagement Tools

Streamline customer interactions using CRM, helpdesk and ticketing systems that help manage enquiries, improve response times and deliver better customer experiences.

Workflow & Collaboration App

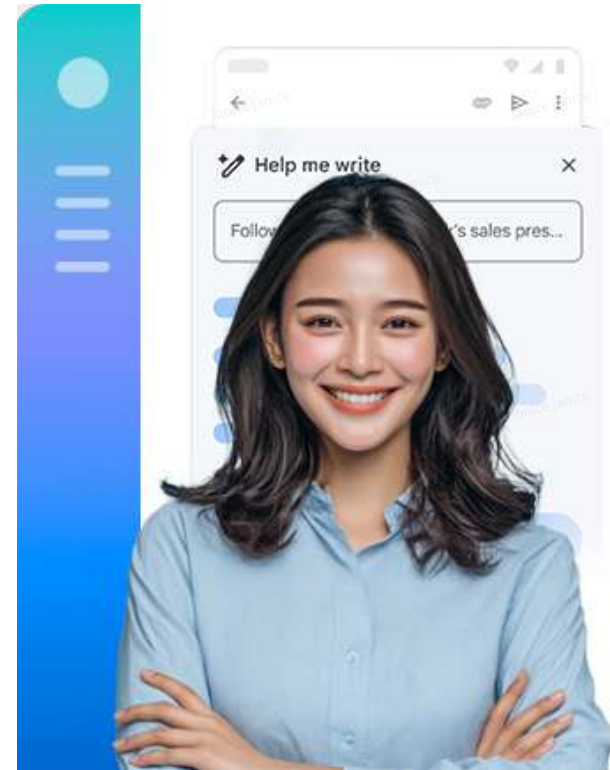
Simplify daily operations with business applications designed to automate workflows, enhance collaboration and improve internal efficiency across departments.

Scalable for Growing Businesses

Flexible business apps that scale with your organisation—supporting startups, SMEs and growing enterprises as needs evolve.

Secure & Supported

Enterprise-grade security, data protection and reliable local support ensure your business applications remain safe, compliant and always accessible.





 **exabytes** | GROW Digital

Products & Services for every stage

Commerce

Build, sell and GROW Digital.

- Ecommerce Platforms
- Website & Online Store Setup
- Omnichannel Selling
- Scalable & Secure Commerce



E-commerce Platforms

Launch and manage your online store with easy-to-use e-commerce solutions that support product listings, order management and seamless customer experiences across devices.

Website & Online Store Setup

Create professional websites quickly with ready-to-use templates, secure hosting and integrated tools, allowing businesses to go online with minimal technical effort.

Payment & Checkout Enablement

Enable smooth transactions with secure payment gateways and checkout solutions designed to improve conversion rates and customer trust.

Omnichannel Selling

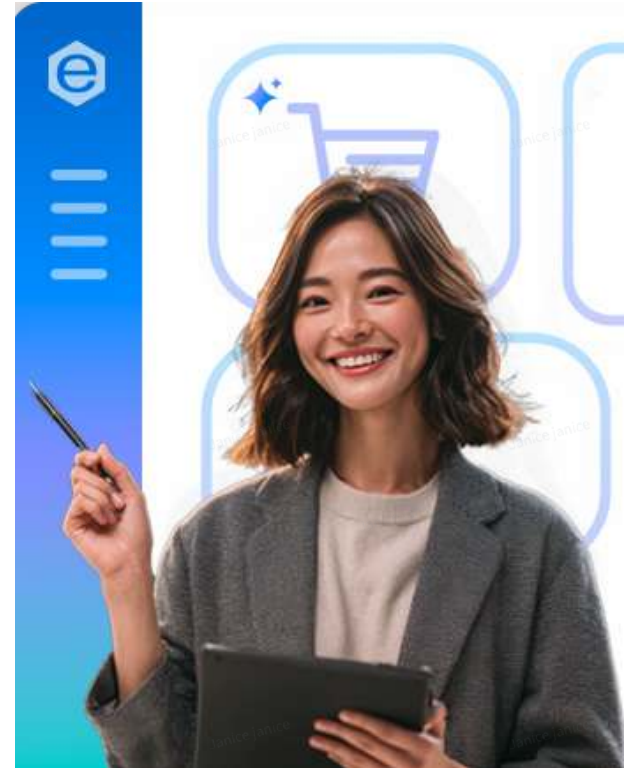
Connect online and offline touchpoints to deliver consistent shopping experiences, centralise data and manage sales channels more effectively.

Marketing & Sales Enablement

Drive traffic and sales with integrated tools for promotions, SEO, digital campaigns and customer engagement, supporting sustainable revenue growth.

Scalable & Secure Commerce

Commerce solutions built to scale with your business, backed by reliable infrastructure, security features and local support for long-term growth.





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Products & Services for every stage

Digital

Amplify your online presence

- Digital Services
- Cloud



Search Engine Optimisation (SEO)

Improve visibility and rankings with SEO and AI SEO solutions designed to drive organic traffic, enhance search performance and increase long-term online discoverability.

Digital Advertising

Reach the right audience with data-driven digital advertising across search engines, social media and display networks to maximise reach, engagement and conversions.

Content & Performance Marketing

Engage audiences with strategic content and performance-led campaigns that attract, convert and retain customers throughout the digital journey.

Analytics & Optimisation

Track, measure and optimise campaigns using advanced analytics and reporting, enabling smarter decisions and continuous performance improvement.

Integrated Digital Strategy

Holistic digital solutions that align branding, marketing and technology, ensuring consistent messaging and stronger digital impact.

Results-driven Growth

Digital strategies focused on measurable outcomes, helping businesses strengthen their online presence and achieve sustainable growth.





e exabytes | GROW Digital

Products & Services for every stage

Enterprise

One-Stop Cloud Solutions &
Cybersecurity Managed Services

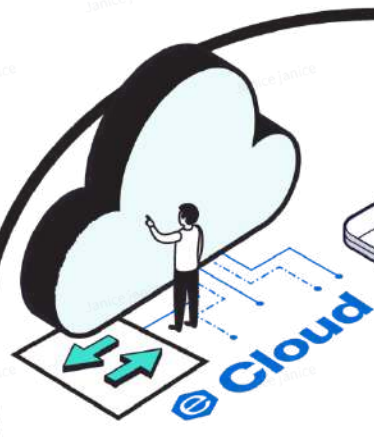
- **eSecure**
- **eCloud**
- **eCloudApp**
- **eBackup & DR**



One-Stop Cloud Solutions & Cybersecurity Managed Services



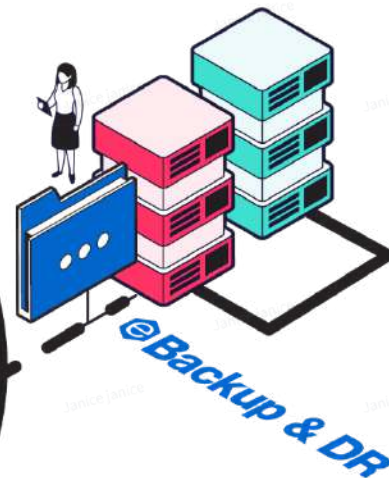
Zero Trust with 24x7 Monitoring enabling Highest Protection



Cloud Managed Services to achieve the Lowest TCO



Cloud Applications to Accelerate your Business Growth



Data & Applications Protection to ensure Business Continuity

Using Digital Technologies To Achieve Customer Success & Business Values

Cloud for Enterprise Business



Multi-Cloud Managed Services to achieve the Lowest TCO

Managed Public Cloud

Scalable virtual machines with comprehensive managed services and virtual data centres that are ready to provide compute, storage and network resources to run your workloads within minutes.

Managed Private Cloud

Cloud computing where IT services are provided over the dedicated use of compute, storage, security and network resources for a single organisation as a single exclusive tenant.

Managed Hybrid Cloud

A combination of public and private clouds providing the most flexible and cost effective cloud computing solutions and services.

Converged Billing to save costs and avoid WHT.

Cloud Migration

Defining, planning and migrating workloads from on premise infrastructure to cloud platforms in order to achieve agility and scalability based on pay as you grow business model.

Cloud Managed Services

24x7 cloud operations and support services including service desk ticketing systems and escalation process management based on predefined severity levels.

Cloud Platform Costs Optimisation

Professional services to analyse your cloud platform architecture, usage pattern and suggest cost reduction approach without impacting your business operations.





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Contact Us

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Exabytes Network Sdn Bhd
1-18-8 Suntech @ Penang Cybercity
Lintang Mayang Pasir 3, 11950
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Exabytes Singapore (Branch)

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#08-02 AZ @ Paya Lebar,
Singapore 409015

Exabytes Malaysia (Branch)

H1-6 (Block H1, Level 6) SetiaWalk,
Persiaran Wawasan,
Pusat Bandar Puchong,
47100 Selangor Malaysia.

Exabytes Indonesia (Branch)

PT Exabytes Network Indonesia
Cyber 2 Tower,
Lantai 29, JL. HR Rasuna
Said X5 No. 13,
Jakarta Selatan, 12950